

# FAQ

## What does this orange symbol mean?



It means that Lincolnwood Public Library has purchased additional copies of this title and your holds will be filled quickly!

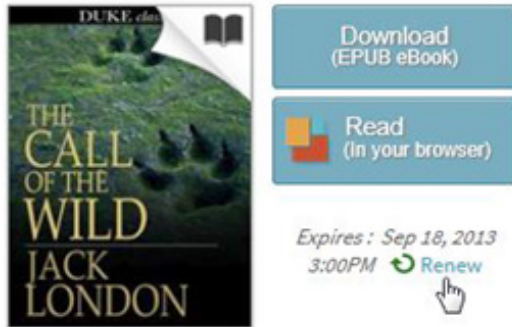
## Can I return items early?

Yes! Though items automatically expire, you can return them early from the OverDrive app.

- 1 Launch the OverDrive app and tap **Bookshelf**.
- 2 Press and hold the center of the item and then select **Return**.
- 3 Tap **Return** again to confirm.

## Can I renew items?

Yes! Titles may be renewed once and only if there are no holds on them. An eligible title will be available to be renewed **3 days prior** to its due date.

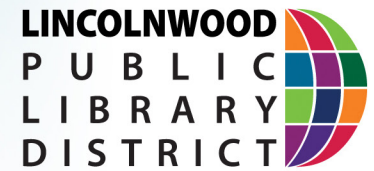


- 1 Launch the OverDrive app and **Sign In** to My Media Mall. Tap **Account**, then **Bookshelf**. If a title can be renewed you will see a Renew button under the Expiration Date. Tap **Renew**.
- 2 After tapping **Renew**, you will be placed on the holds list for the title. When your original checkout expires, you will receive an email that a hold on that title is available for you. Follow the steps below for retrieving a hold.

## How do I retrieve holds?

When a hold you have placed becomes available, you will receive an email from donotreply@overdrive.com. If you have auto checkout turned on and have not reached your checkout limit of 5 items, your hold will automatically be added to your account.

- 1 Launch the OverDrive app and tap MyMediaMall..
- 2 **Sign In** using your library name and card number.
- 3 Tap **Account** and then **Bookshelf**. You will be able to **Download** your item from here.



# eBooks & eAudiobooks for Mobile Devices

These instructions work for the following devices:

**Apple iOS**  
(iPad, iPhone, iPod Touch)

**Android**  
**Nook Tablet**  
**Kindle Fire**

# Getting Started

1. Go to the App Store, Google Play or your device's app center and download the free OverDrive app. Install and then open the app.



2. Follow the prompts to create a free OverDrive Account and log in.

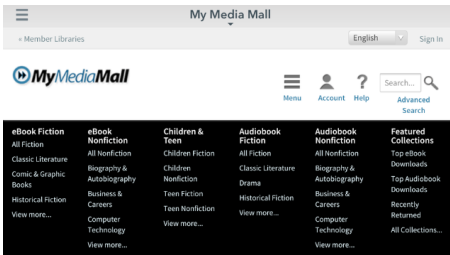
3. From the OverDrive app's main menu, tap **Add a Library**. Search **Lincolnwood**. Tap **My Media Mall** and then tap the star so your library displays automatically every time the app is opened.



## Browse, Borrow, & Download

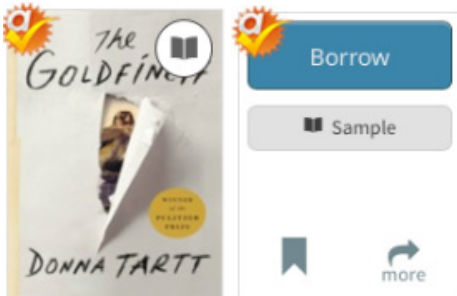
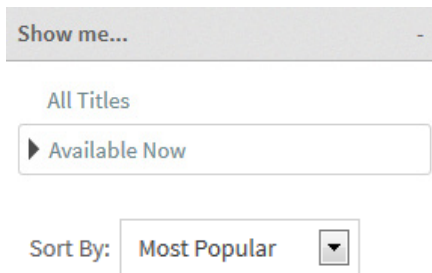
1 Launch the OverDrive app and under the main menu tap **My Media Mall** to go to Lincolnwood Library's eBook catalog.

2 In the top right corner of the My Media Mall page, **Sign In** using your library name and library card number.



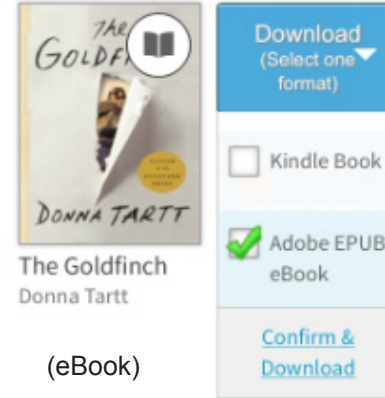
3 Using buttons at the top of the page, you can browse genres, manage your account, get help, or search for titles.

4 For faster browsing, click **Available Now**. To see all titles in the collection, click **All Titles**. You can also sort by **Most Popular** or **Release Date**.

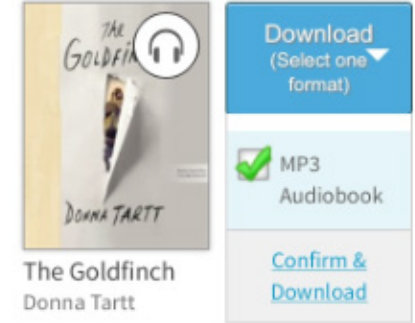


5 When you find a book you want, click on the cover and then click **Borrow**.

6 Once borrowed, tap the blue **Download** button and select the **Adobe EPUB eBook** format or **MP3** format for eAudiobook, then tap **Confirm & Download**.

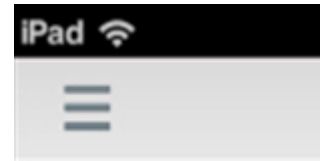


(eBook)

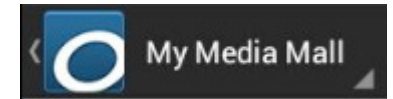


(eAudiobook)

7 Return to the OverDrive app's **Main Menu** by tapping the menu icon in the top left corner.



(iOS)



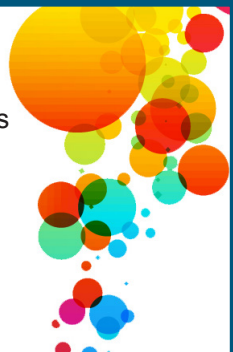
(Android)

8 Tap **Bookshelf** to find your recently downloaded item. Tap the item cover to begin reading or listening.



### More Info

- Check out up to five titles at a time for 7, 14 or 21 days
- Renewals available for titles with no holds
- Automatic returns mean no late fees
- Lincolnwood Library cardholders only



Please call 847-677-5277 or stop by the Adult Services Desk for questions or troubleshooting or to sign up for a 1-on-1 tutorial with a librarian.